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SUBJECT: (Optional)				
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FROM:			EXTENSION	NO.
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TO: (Officer designation, room number, and building)	(Officer designation, room number, and DATE		OFFICER'S	COMMENTS (Number each comment to show from whom
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FROM:

Director of Information Services, DDA

SUBJECT:

Central File Room

REFERENCE:

Your memorandum dated 14 October 1981;

Subject: Central File Room Automation (D/Pers 81-2036)

1. I am pleased to offer our assistance in conducting a feasibility study for the Office of Personnel's Central File Room. We plan to assign to the study three information management analysts-

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We also may call upon other analysts from our Records Management Division when specialized knowledge and skills are needed.

- 2. We believe the scope of the study should include the complete life-cycle management of official personnel files, including all functions related to the creation or acquisition of files, the maintenance and use of files, and the disposition of files. It also should include an examination of the Central File Room, its funding, staffing, office space, filing equipment and supplies, and operating procedures.
- We would carry out the study in three phases, with each phase terminating after a definitive document that we will prepare has been accepted Phase I will concern problem definition. In this phase our analysts will gather information about the life cycle of the files and the operation of the Central File Room. The Problem Definition document will explain how the file system works and what OP managers and others see as significant problems. We will not attempt to identify all problems, only those that could seriously affect the system or expose the Agency to the risk of financial loss or other damage. Phase II will concern a search for solutions to the problems identified in Phase I. We will recommend alternative solutions that we believe worthy of your consideration. This phase will terminate with your acceptance of the Alternative Solutions document. Phase III will concern the selection of one or more of the alternative solutions for implementation. We will work with OP management to determine which solutions OP should implement. This phase, and the feasibility study, will be completed with your acceptance of a Recommended Solutions document.

4. In order to perform the sofficial personnel files to examin will be necessary to contact other are handled outside the immediate	ne their contents and r components to get	d compile st information	catistics on how f	. It
5. If this plan is acceptable concurrence.	le to you, I would a	ppreciate yo	our	
CONCUR:				

6 DEC 1931

Date

*The time frame for start and completion should be established with the Deputy Director of Personnel/PAGE,

/s/ James N. Glerum

*Director of Personnel

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DDA/OIS/RMD/ITB (27 November 1981)

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MEMORANDUM FOR: Director, Office of Information Services

FROM

James N. Glerum

Director of Personnel

SUBJECT

Central File Room Automation

- Recently several members of your staff (Information Technology Branch/RMD) conducted an informal survey of the OP Central File Room (CFR). This survey was to serve only as a limited observation of the file room operation to ascertain if the activity could be made more efficient with its currently available resources. The resulting consensus indicated that there is little room for improvement given the resources and procedures currently used. However, also indicated is that it may be possible to make major improvements if some new technologies are incorporated into the file room operation.
- I believe your office is best qualified to investigate and recommend what measures should be considered and taken to improve the operation of the CFR. For this reason, I am requesting that you initiate a formal feasibility study for this purpose. of my staff may be contacted for any additional information you require. (extension

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James N. Glerum

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